

# *Certificate of Completion*

THIS CERTIFIES THAT  
**CALEB FELLOWES**

has participated in the following education session:  
**Effective Teamwork in the Healthcare Environment**

Presenter Cheryl Dezotti  
of The Nursing CPD Institute

In this session you will:

- Understand the definition of Teamwork and how it applies in the healthcare setting
- Gain knowledge of the common traits found in individuals who are good team players
- Receive practical tips to assist with being professionally assertive in the workplace
- Receive information to assist you gain confidence when dealing with difficult members of the team

Completed on  
**20 April 2019 (duration of 1 hour/s)**

**This equates to 1 CPD Hour/s (Continuing Professional Development)**

## REFLECTION:

In this session, the strategies to work effectively as a member of the healthcare team will be discussed along with the strategies to manage teams and handle confrontation and non-compliance to team goals.



Cheryl Dezotti  
Director of the Nursing CPD Institute

Certificate #266046 issued by the  
Nursing CPD Institute  
ABN 56 116 470 716