

Certificate of Completion

THIS CERTIFIES THAT
CALEB FELLOWES

has participated in the following education session:

Engaging interpreting or translation services for culturally and linguistically diverse (CALD) clients

Presenter Silvia Borges, Mary Andrew & Amanda Bowden
of Diversicare

In this session, you will:

- Gain an understanding of Australia's Cultural Diversity
- Examine culture and communication
- Recognise language barriers and other challenges
- Explore engaging the use of professional interpreters and translation services

Completed on

15 April 2019 (duration of 1 hour/s)

This equates to 1 CPD Hour/s (Continuing Professional Development)

REFLECTION:

The challenges and effectiveness of cross-cultural communication, plus the appropriate use of professional interpreters or translation services when necessary.



Cheryl Dezotti

Director of the Nursing CPD Institute

Certificate #262195 issued by the
Nursing CPD Institute

ABN 56 116 470 716