

Certificate of Completion

THIS CERTIFIES THAT
CALEB FELLOWES

has participated in the following education session:

Top 5 Industrial Relations Mistakes New Managers Make

Presenter Nicole Nash-Arnold, Nurse Career Coach with Kerryn Tredwell, Industrial Relations Lawyer
of Nurse Manager HQ

In this session, you will:

- Why awards aren't just a bunch of enterprise bargaining meeting every three years and autopilot in between
- Know when to fold 'em: Fight the fights you can win
- Recognise that just because staff don't like it doesn't constitute bullying
- Understand that you don't have to be Gordon Ramsay to be a strong manager

Completed on

18 April 2019 (duration of 1 hour/s)

This equates to 1 CPD Hour/s (Continuing Professional Development)

REFLECTION:

In this session, we will review the key areas of industrial relations management for nurse unit managers.



Cheryl Dezotti

Director of the Nursing CPD Institute

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Nursing CPD Institute

ABN 56 116 470 716