

Certificate of Completion

THIS CERTIFIES THAT
CALEB FELLOWES

has participated in the following education session:

Better Health and Wellbeing Professionals ask Better Questions

Presenter Lindsay Tighe

Founder of Better Questions of Better Questions

In this session you will:

- Be encouraged to reflect on how you can ask better questions to receive better answers
- Be encouraged to consider the consequence's of 'too much telling' in your communication and the potential consequences of same
- Gain an understanding of consequences that can occur with the person you are interacting with if you do 'too much telling'
- Gain an appreciation of the importance of asking questions to enhance productive and effective discussion

Completed on

10 April 2019 (duration of 1 hour/s)

This equates to 1 CPD Hour/s (Continuing Professional Development)

REFLECTION:

Communication typically consists of too much TELLING and not enough ASKING! Lindsay will share insights and practical tips that will enable you to enhance your communication skills and professional practice so that you can empower patients/clients by asking better questions. This will result in more engagement and motivation towards self-care, and less dependence upon health services.



Cheryl Dezotti

Director of the Nursing CPD Institute

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Nursing CPD Institute

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