

## *Certificate of Completion*

THIS CERTIFIES THAT  
***CALEB FELLOWES***

has participated in the following education session:

### **Change Management 101**

Presenter Nicole Nash-Arnold

Nurse Career Coach of Nurse Manager HQ

In this session, you will:

- Discover how to plan out your change management strategies
- Understand the core elements that make up change management activities
- Be familiar with the all important communication plan &ndash; innovative ways other than the ubiquitous staff meeting
- Know how to work through teething problems and change direction without it looking like you're backtracking

Completed on

**15 April 2019 (duration of 1 hour/s)**

**This equates to 1 CPD Hour/s (Continuing Professional Development)**

#### REFLECTION:

In this session, we will discuss change management strategies and the all-important communication plan.



Cheryl Dezotti

Director of the Nursing CPD Institute

Certificate #265387 issued by the  
Nursing CPD Institute

ABN 56 116 470 716